

iLab Solutions Privacy Statement

This document contains references to “iLab Solutions.” Please note that substantially all of the assets of “iLab Solutions” were acquired by Agilent Technologies in August 2016. For more information, go to www.agilent.com/chem/ilab.



iLab Solutions

A part of **Agilent Technologies**

iLab Solutions Privacy Statement

Privacy on the iLab Solutions service (the "Service") is of great importance. iLab Solutions has created this privacy statement ("Statement") to demonstrate our commitment to customer privacy. Our visitors and customers trust iLab Solutions with important information. We have established this Statement as a means of communicating our information gathering and dissemination practices. We reserve the right to change this Statement. Please check this iLab Solutions website (www.ilabsolutions.com) for the latest Statement.

Collected Information:

Customers who use the Service give us contact information, personal details and billing information. iLab Solutions uses the information that we collect to set up the Service for individuals and their organizations. We may also use the information to contact customers to provide customer support and further discuss customer interest in our company and the Service that we provide. Customer email addresses and any personal customer information will not be distributed or shared with third parties.

All financial and billing information that we collect through the Service is used exclusively to bill for the Service. This billing information is not used by iLab Solutions for marketing or promotional purposes. iLab Solutions uses a third-party intermediary to manage the credit card processing.

Customers of the Service host data and information ("Data") with iLab Solutions. iLab Solutions will not share, distribute, print, or reference any such Data except as requested by the customer, or as may be required by law. Individual records may at times be viewed or accessed only for the purpose of resolving a problem, support issue, or suspected violation of the subscription terms, or as may be required by law. Of course, customers are responsible for maintaining the confidentiality and security of their user registration and password. Customers may also choose to share Data with other customers within the Service.

iLab Solutions may also collect certain information from visitors to and customers of the Service, such as Internet addresses. This information is logged to help diagnose technical problems, and to administer our Site in order to constantly improve the quality of the Service. We may also track and analyze non-identifying and aggregate usage and volume statistical information from our visitors and customers and provide such information to third parties.

Cookies:

When a customer uses the Service, the Service sends a cookie to the customer's computer. Cookies are files that Web browsers place on a computer's hard drive and are used to tell us whether customers and visitors have visited the Service previously.

Standing alone, cookies do not identify customers personally. They merely recognize the browser. There are two versions of cookies: session and persistent-based. Session cookies exist only during an online session. They disappear from the computer when the browser closes or the computer is turned off. Persistent cookies remain on the computer after the browser is closed or the computer is turned off. They include such information as a unique identifier for each browser.

iLab Solutions uses session cookies containing encrypted information to allow the system to uniquely identify you while you are logged in. This information allows iLab Solutions to process your online transactions and requests. Session cookies help us make sure you are who you say you are after you've logged in and are required in order to use the iLab Solutions application.

Third-Party Sites:

The Service contains links to other web sites. iLab Solutions is not responsible for the privacy practices or the content of these other web sites. Customers and visitors will need to check the policy statement of these others web sites to understand their policies. Customers and visitors who access a linked site may be disclosing their private information. It is the responsibility of the user to keep such information private and confidential.